



Beryl Technologies

1232 E Pomona St. Santa Ana, CA 92707
url: www.beryltechnologies.com
e-mail: sales@beryltechnologies.com

voice: (562) 698-2444
toll free: (888) 55-beryl
fax: (562) 698-8385

RETURN MERCHANDISE AUTHORIZATION FORM

Customer must fill out this form as clearly as possible:

Company Name _____

Address: _____

Phone Number: _____ **Fax Number:** _____

RMA Number: _____

ITEM NAME	PROBLEM DESCRIPTION	QUANTITY	SERIAL #

Please read carefully, fax or email this form back:

BT2000 Opacity Smoke meter have one (1) year warranty from the date of purchase. All parts have one (1) year warranty from the date of purchase. Proof of purchase i.e. a copy of the invoice is necessary in order to return machine. DOA, "Dead on Arrival" must be reported within 72 hours of receipt. Any physical damage or re-work done to the product or defacing labels on parts & components voids warranty. Return for credit can be accepted only within 30 days from the date of invoice. Please be sure to include all parts including manuals and hardware in its original condition/packing. Any items returned for credit and sent incomplete or defaced will not be given credit. A 15% restocking fee is charged. Refund is paid in the same manner as original purchase; i.e. if paid by credit card, the credit card will be credited. Refund checks will be mailed within 14 business days from the date merchandise has been returned. If customer have not paid yet, shipping charges will still be charged to your account plus the re-stocking fee.

Please sign below once you have fully read and agreed with the rules.

Customer's Signature: _____ **Date:** _____